

Research Letter

Patterns of Promotional Content by Dermatology Influencers on TikTok

Varun K Ranpariya¹, BA; Ramie Fathy², AB; Brian Chu², BS; Sonia Wang², BS; Jules B Lipoff^{3,4}, MD

¹Rutgers Robert Wood Johnson Medical School, Rutgers University, Piscataway, NJ, United States

²Perelman School of Medicine, University of Pennsylvania, Philadelphia, PA, United States

³Department of Dermatology, Perelman School of Medicine, University of Pennsylvania, Philadelphia, PA, United States

⁴Leonard Davis Institute of Health Economics, University of Pennsylvania, Philadelphia, PA, United States

Corresponding Author:

Jules B Lipoff, MD

Department of Dermatology

Perelman School of Medicine

University of Pennsylvania

3737 Market Street, Suite 1100

Philadelphia, PA, 19104

United States

Phone: 1 215 662 8060

Email: Jules.Lipoff@penmedicine.upenn.edu

(*JMIR Dermatol* 2022;5(1):e34935) doi: [10.2196/34935](https://doi.org/10.2196/34935)

KEYWORDS

social media; TikTok; Instagram; promotion; conflicts of interest; influencer; dermatology; dermatologist

Research Letter

TikTok, a social media platform for sharing short videos, has become a source of dermatologic information for the general public [1,2]. Compared to other platforms, TikTok has high engagement rates (ratio of likes and comments to followers)—approximately 5 times those of Instagram [1]. The platform is rife with promotional content [1,2], potentially influencing public behavior and consumption, such as boosting CeraVe's sales in early 2021 [3]. Here, we sought to characterize promotional content among accounts with the most popular dermatology-related TikTok videos.

We analyzed 14 hashtags to identify the top dermatology TikTok videos for analysis of promotional content. Our hashtags were

based on precedent social media studies and included the top 5 dermatology-related diagnoses and the top 5 dermatology procedures [4]. We also added 4 hashtags anecdotally found to be popular on TikTok (Table 1). The top 100 posts for each hashtag were queried on February 26, 2021, totaling 1400 posts. Based on the precedent for identifying Instagram influencers, we employed two criteria to define influencer status [4]. The first criteria required accounts to have $\geq 500,000$ followers; the second required being featured in the top 100 posts across all hashtags ≥ 3 times. Promotional content was defined per the Federal Trade Commission: any disclosures (hashtags, text, or video content indicating advertisement, ambassadors, discounts, or tags) in the influencers' 9 most recent posts or biography [5]. Similarly, personal promotion was defined as disclosures promoting the influencers' own products or services.

Table 1. Hashtags queried in the study and the change in the total number of views for each hashtag over 3 months (February 14 to May 14, 2021).

Hashtag	Views, n		Difference, n
	February 14, 2021	May 14, 2021	
#skincare	31,200,000,000	41,600,000,000	10,400,000,000
#dermatologist	1,600,000,000	2,700,000,000	1,100,000,000
#dermatology	457,500,000	640,800,000	183,300,000
#skincareroutine	7,000,000,000	8,900,000,000	1,900,000,000
#acne	6,800,000,000	9,500,000,000	2,700,000,000
#eczema	77,300,000	132,900,000	55,600,000
#psoriasis	85,900,000	137,900,000	52,000,000
#hairloss	496,800,000	736,100,000	239,300,000
#alopecia	1,100,000,000	1,500,000,000	400,000,000
#botox	669,000,000	1,100,000,000	431,000,000
#juvederm	31,700,000	37,100,000	5,400,000
#microneedling	133,000,000	179,700,000	46,700,000
#laserhairremoval	139,500,000	252,700,000	113,200,000
#dermalfillers	18,600,000	32,300,000	13,700,000
Total	49,809,300,000	67,449,500,000	17,640,200,000

From February 14 to May 14, 2021, TikTok videos with hashtags of interest accumulated 17.6 billion views (Table 1). Of the 1400 posts recorded, there were 1337 unique posts from 738 unique accounts. After excluding non-English-language posts and accounts with posts unrelated to dermatology, 112 accounts remained with $\geq 500,000$ followers and 77 accounts featured ≥ 3 times in the top 100, totaling 162 accounts meeting one or both influencer criteria (Table 2). Of this total, 14 (8.6%) were dermatologists, with 8 out of 14 being board-certified. Over one-third (57/162, 35.2%) of these influencers had promotional content on their account, and 32.1% (52/162) had personal promotional content. Promotional status was undetermined in 15.4% (25/162) of accounts (non-English).

About 35% of dermatology influencers featured promotional content on TikTok, which raises concerns about conflicts of interest. Although dermatologists represent a fraction of influencers, a majority (8/14, 57.1%) featured promotional

content. Noncredentialed, dermatology-related accounts had the highest rate of promotional content (22/28, 78.6%), which included skincare brand partnerships, product links, and personalized discount codes. Disclosures, which can be indicated using #ad in the video descriptions or explicitly mentioning conflicts in the videos, should be stated in user biographies, especially when providing product links with affiliate marketing incentives. Additionally, clearly stating a lack of conflict when recommending or reviewing products could reduce perceptions of conflict.

Given the prevalence of nondermatology and nonmedical influencers creating dermatology content, leveraging TikTok to counter misinformation may be essential to ensure patients and health consumers are provided accurate information. While new avenues to share educational content are important, the negative influence of promotional content remains a concern.

Table 2. Characterization of TikTok influencer types and promotional content patterns.

Characteristic	Accounts, n (% of all influencers)	Accounts, n (% within subcategory)			
		Promotional	Personal promotion	None	Unknown (non-English)
Influencer category					
All	162 (100)	57 (35.2)	52 (32.1)	28 (17.3)	25 (15.4)
≥500,000 followers	112 (69.1)	45 (40.2)	31 (27.7)	20 (17.9)	16 (14.3)
≥3 times in the top 100	77 (60.2)	28 (36.4)	27 (35.1)	10 (13.0)	12 (15.6)
Account type					
Personal	66 (40.7)	16 (24.2)	23 (34.9)	22 (33.3)	5 (7.6)
Physician^a	5 (3.1)	1 (20.0)	2 (40.0)	0 (0)	2 (40.0)
Board-certified ^b	1 (0.6)	1 (100)	0 (0)	0 (0)	0 (0)
Not board-certified ^b	1 (0.6)	0 (0)	1 (100)	0 (0)	0 (0)
International	3 (1.9)	0 (0)	1 (33.3)	0 (0)	2 (66.7)
Resident	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
Dermatologist	14 (8.6)	8 (57.1)	4 (28.6)	1 (7.1)	1 (7.1)
Board-certified ^b	8 (4.9)	5 (62.5)	2 (25.0)	1 (12.5)	0 (0)
Not board-certified ^b	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
International	1 (0.6)	0 (0)	0 (0)	0 (0)	1 (100)
Resident	5 (3.1)	3 (60.0)	2 (40.0)	0 (0)	0 (0)
Plastic surgeon	4 (2.5)	1 (25.0)	3 (75.0)	0 (0)	0 (0)
Board-certified ^b	3 (1.9)	1 (33.3)	2 (66.7)	0 (0)	0 (0)
Not board-certified ^b	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
International	1 (0.6)	0 (0)	1 (100)	0 (0)	0 (0)
Resident	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
Nurse, nurse practitioner, physician assistant, or advanced practitioner	7 (4.3)	2 (28.6)	3 (42.9)	2 (28.6)	0 (0)
Esthetician	5 (3.1)	2 (40.0)	2 (40.0)	0 (0)	1 (20.0)
Dermatology or skincare informational company account (no individual user identified)	5 (3.1)	1 (20.0)	2 (40.0)	1 (20.0)	1 (20.0)
Dermatology- or skincare-focused account with no credentials	28 (17.3)	22 (78.6)	6 (21.4)	0 (0)	0 (0)
Other	5 (3.1)	0 (0)	3 (60.0)	2 (40.0)	0 (0)
Unknown (non-English language)	23 (14.2)	4 (17.4)	4 (17.4)	0 (0)	15 (65.2)
Location					
United States	100 (61.7)	43 (43.0)	43 (43.0)	14 (14.0)	0 (0)
International	42 (25.9)	10 (23.8)	6 (14.3)	6 (14.3)	20 (47.6)
Unknown	20 (12.4)	4 (20.0)	3 (15.0)	8 (40.0)	5 (25.0)

^aPhysicians not including dermatologists or plastic surgeons.

^bPer the American Board of Medical Specialties [6].

Authors' Contributions

VKR had full access to all the data in the study and takes responsibility for the integrity of the data and the accuracy of the data analysis.

Conflicts of Interest

JBL has served as a paid telemedicine consultant for Havas Life Medicom, and as a telemedicine advisor for AcneAway, a direct-to-consumer tele dermatology start-up

References

1. Geysler W. Influencer MarketingHub. 2021 Apr 26. URL: <https://influencermarketinghub.com/tiktok-stats/> [accessed 2021-05-21]
2. Villa-Ruiz C, Kassamali B, Mazori DR, Min M, Cobos G, LaChance A. Overview of TikTok's most viewed dermatologic content and assessment of its reliability. *J Am Acad Dermatol* 2021 Jul;85(1):273-274 [doi: [10.1016/j.jaad.2020.12.028](https://doi.org/10.1016/j.jaad.2020.12.028)] [Medline: [33359080](https://pubmed.ncbi.nlm.nih.gov/33359080/)]
3. Mahan L. Here's Why You Can't Find CeraVe Anywhere Right Now. InsideHook. 2021 Feb 10. URL: <https://www.insidehook.com/article/grooming/tiktok-cerave-skincare-sold-out> [accessed 2021-05-21]
4. Ranpariya V, Chu B, Fathy R, Lipoff JB. Dermatology without dermatologists? Analyzing Instagram influencers with dermatology-related hashtags. *J Am Acad Dermatol* 2020 Dec;83(6):1840-1842 [doi: [10.1016/j.jaad.2020.05.039](https://doi.org/10.1016/j.jaad.2020.05.039)] [Medline: [32416205](https://pubmed.ncbi.nlm.nih.gov/32416205/)]
5. Disclosures 101 for social media influencers. Federal Trade Commission. 2019 Nov. URL: <https://www.ftc.gov/tips-advice/business-center/guidance/disclosures-101-social-media-influencers> [accessed 2021-05-21]
6. Certification Matters. American Board of Medical Specialties. 2022. URL: <https://www.certificationmatters.org/> [accessed 2022-03-10]

Edited by R Dellavalle, T Sivesind; submitted 14.11.21; peer-reviewed by J Yu, K Ashack; comments to author 30.01.22; revised version received 07.02.22; accepted 21.02.22; published 30.03.22

Please cite as:

Ranpariya VK, Fathy R, Chu B, Wang S, Lipoff JB
Patterns of Promotional Content by Dermatology Influencers on TikTok
JMIR Dermatol 2022;5(1):e34935
URL: <https://derma.jmir.org/2022/1/e34935>
doi: [10.2196/34935](https://doi.org/10.2196/34935)
PMID: [37632857](https://pubmed.ncbi.nlm.nih.gov/37632857/)

©Varun K Ranpariya, Ramie Fathy, Brian Chu, Sonia Wang, Jules B Lipoff. Originally published in *JMIR Dermatology* (<http://derma.jmir.org>), 30.03.2022. This is an open-access article distributed under the terms of the Creative Commons Attribution License (<https://creativecommons.org/licenses/by/4.0/>), which permits unrestricted use, distribution, and reproduction in any medium, provided the original work, first published in *JMIR Dermatology Research*, is properly cited. The complete bibliographic information, a link to the original publication on <http://derma.jmir.org>, as well as this copyright and license information must be included.